



## APhA's Delivering Medication Therapy Management Services A CERTIFICATE PROGRAM FOR PHARMACISTS

Hosted by: Ohio Pharmacists Association

Wednesday, August 22, 2018 • OPA Office • 2674 Federated Blvd, Columbus, OH 43235

**APhA's Delivering Medication Therapy Management Services** certificate training program (4<sup>th</sup> Edition) presents a systematic approach for developing, implementing, delivering, and sustaining MTM services. It includes an overview of the marketplace for delivering MTM services, guidance for implementing MTM services in pharmacy practice, a review of the essential skills and knowledge needed for performing MTM successfully, and an organized process for identifying medication-related problems. The purpose of this certificate training program is to prepare pharmacists to improve medication use through the delivery of MTM services in a variety of practice settings.

### GOALS OF THIS PRACTICE-BASED PROGRAM:

- Advance public health and patient care through improved medication use.
- Provide training to enhance pharmacists' ability to effectively provide MTM services.
- Motivate increased numbers of pharmacists to establish MTM services.
- Communicate benchmark practices for providing MTM services.

**APhA's Delivering Medication Therapy Management Services** certificate training program has three components: online interactive self-study with assessment; the live seminar with online evaluation; and post-seminar case exercise. A Certificate of Achievement will be awarded to participants who successfully complete all program components, including an evaluation.

For a complete list of learning objectives and all APhA accreditation information and policies, please visit APhA's website, <http://www.pharmacist.com/delivering-medication-therapy-management-services>.

Once credit is claimed, Statements of Credit will be available online within 24 hours on participant's CPE Monitor profile at [www.nabp.net](http://www.nabp.net). The Certificate of Achievement will be available online upon successful completion of the necessary activity requirements on the participant's "My

For more information, contact Kathy Nameth at 614.389.3236.

### SEMINAR AGENDA:

7:30 AM–8:00 AM	Registration
8:00 AM–8:20 AM	Welcome and Introduction
8:20 AM–9:45 AM	The MTM Care Process
9:45 AM–10:00 AM	Break
10:00 AM–11:15 AM	Patient Communication During MTM Encounters
11:15 AM–11:30 AM	Cultural Sensitivity
11:30 AM–12:15 PM	Managing Special Needs of Elderly Patients
12:15 PM–1:00 PM	Lunch and Networking
1:00 PM–2:45 PM	Case Studies
2:45 PM–3:00 PM	Break
3:00 PM–4:45 PM	MTM Implementation: Financial and Operational Issues
4:45 PM–5:00 PM	Next Steps and Take Home Points
5:00 PM–5:15 PM	Post-Seminar Assignment and Final Instructions
5:15 PM	Adjournment

*Technology Requirements. Course material and assessments will be accessed online. In order to participate in this activity, registrants must have access to a computer with minimum system requirements: Internet connectivity with current version of internet browsers, such as Chrome, Firefox, Safari, or Internet Explorer (V9 and above); Adobe Acrobat Reader, Flash Player 8 or higher, 128 MB of free memory (not 128 MB total), and Audio: Sound card and speakers or earphones. For full technology requirements, please visit <https://elearning.pharmacist.com/technology-troubleshooting>.*

### FACULTY

Cara Hoyt, R.Ph., PharmD  
Assistant Pharmacy Manager, Uptown Pharmacy  
Westerville, OH

Shannon Yarosz, R.Ph., PharmD  
Staff Pharmacist, Student Health Centers,  
The Ohio State University

# APhA's Delivering Medication Therapy Management Services

Wednesday, August 22, 2018 • OPA Office • Columbus, OH

Name \_\_\_\_\_ Nickname for Badge \_\_\_\_\_

NABP e-Profile ID \_\_\_\_\_ Birthdate (MMDD format) \_\_\_\_\_

Preferred Mailing Address  home  work \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Place of Employment \_\_\_\_\_

Home Phone (\_\_\_\_\_) \_\_\_\_\_ Work Phone (\_\_\_\_\_) \_\_\_\_\_

Fax (\_\_\_\_\_) \_\_\_\_\_ E-mail \_\_\_\_\_

Emergency Contact \_\_\_\_\_ Phone (\_\_\_\_\_) \_\_\_\_\_

Special Dietary Requirements  low fat  vegetarian

If physically impaired, indicate special needs \_\_\_\_\_

MasterCard  VISA  AMEX

## Registration Fee:

OPA Member \$395

Non-member \$495

Account Number \_\_\_\_\_

Name on Card \_\_\_\_\_

**Check payable to:** *Ohio Pharmacists Foundation*

Exp. Date \_\_\_\_\_ Security Code \_\_\_\_\_

**Mail to:** Ohio Pharmacists Foundation  
2674 Federated Blvd., Columbus, OH 43235

**Total Remitted \$** \_\_\_\_\_

Or **Register Online** at [www.ohiopharmacists.org](http://www.ohiopharmacists.org)

Billing Address if different from above:  
\_\_\_\_\_  
\_\_\_\_\_

Or **Fax** with credit card information:  
614.389.4582

Or **Call** with credit card information:  
614.389.3236

**Registration Deadline: August 15, 2018**

Requests for refunds, less \$50 administrative fee, will be honored if received by 08/15/2018. However, participants who redeem an enrollment code will be charged a fee of \$175 regardless of whether or not they complete any portion of the self-study.

## CONTINUING PHARMACY EDUCATION (CPE) INFORMATION and ACTIVITY COMPLETION REQUIREMENTS

*Initial Release Date:* 07/01/2018; *expiration date* 07/01/2021

*Activity Type:* Practice-based

*Target Audience:* Pharmacists in all practice settings

Successful completion of the self-study component (grade of 70% or higher) will result in 10 contact hours of CPE credit (1.0 CEU).  
ACPE UAN: 0202-9999-18-164-H04-P

Successful completion of the live seminar component (i.e., attending the full live seminar) and completing the online evaluation will result in 8 contact hours of CPE credit (0.8 CEU).  
ACPE UAN: 0202-9999-18-165-L04-P

Successful completion of the post-seminar case exercise component (completing 3 post cases and submitting an online attestation of completion) will result in 3 contact hours of CPE credit (0.3 CEU).  
ACPE UAN: 0202-9999-18-166-H04-P



The American Pharmacists Association is accredited by the Accreditation Council for Pharmacy Education as a provider of continuing pharmacy education.

*Delivering Medication Therapy Management Services: A Certificate Training Program for Pharmacists* was originally created in 2007 by the American Pharmacists Association and the American Society of Consultant Pharmacists. Copyright © 2018 by the American Pharmacists Association.

